

QUALITY ASSURANCE & TESTING SOLUTIONS

CUSTOMERS

[U.S. Customs](#)
Forest Services
Rewards Plus
Arbitron
IRS
Bell Atlantic

CASE STUDY: US CUSTOMS

Problem:

Pointe Technology Group, Inc. analyst's thoroughly analyzed quality assurance requirements for the Automated Commercial Environment System, which supports Customs trade compliance activities and prepared detailed strategies for the program. Pointe has led the quality reviews necessary to measure performance against plans and metrics.

Pointe Solution:

Pointe Technology Group designed and executed the necessary Performance Tests using Mercury Test Tools Suite with emphasis on Load Runner. We have enhanced testing using Transaction Breakdown Monitor and JEE Deep Diagnostics. Pointe continues to monitor the implementation of system and procedural enhancements to Customs acceptance and satisfaction.